

PARADISE & WILDERNESS

Hotels · Resorts · Lodges · Camps · Safaris

19 March 2020,

Dear friends,

Considering the seriousness of the coronavirus and its impact worldwide, especially on the travel and tourism industry, Paradise & Wilderness would like to provide some information updates.

Until today there are a few confirmed cases of coronavirus (COVID-19) only in Tanzania or Zanzibar. The hotel management is instructed to assist the guest and staff as well as possible to keep the virus outside the hotels. On arrival in the airport all travellers are tested one by one on the temperature, this to keep it outside the country.

The Tanzanian Government has been extremely proactive in limiting Tanzania's exposure to the virus, including the implementation of a mandatory screening for all travellers. This is carried out on arrival and everyone coming in should expect to have their temperature taken prior to be permitted entry into the airport.

The Paradise and Wilderness group supports the Government's efforts and has additionally applied its own hotel policies to ensure staff and guests are well informed on what the symptoms of the virus are, how it's spreads and the incubation period as well as prevention methods.

In recognition of the dramatic impact the coronavirus is having on worldwide travel Paradise and Wilderness have also made some temporary amendments to our current booking policies. These are as follows;

- we will not be charging any cancellation fees for new bookings
- no fees will be charged for changes to arrival dates for existing bookings
- we will not be charging a deposit for new accommodation bookings until guests are 100% certain they can travel
- full payment can be made just before arrival date
- the temporary COVID-19 cancellation and amendment policy is applicable until the 31st of May. Following this date, standard booking policies apply unless an extension is released by us in writing

With Easter fast approaching Paradise and Wilderness is offering the following special promotion for all bookings made with our Zanzibar properties for stays between 15th April and 15th June;

Stay 3 nights, pay 2

Stay 7 nights, pay 5.

Together with our free cancellation policy and secure in the knowledge that East Africa remains in the 'safe to travel' zone we welcome you to book now for your beach and/or Safari holiday.

And in other news.....

We are currently undergoing some renovation works at Our Reef & Beach and Paradise Beach properties so guests will be offered a free upgrade at our Zanzibar Bay resort.

Now is a great opportunity for us to introduce the Zanzibar Bay Resort. Our most recent addition to the P&W 'resort family'. Zanzibar bay is situated next to Paradise Beach, having 104 rooms and sharing the jetty, swimming pool, spa, restaurants and bar facilities together.

Have a look on the website: <https://www.hotelzanzibar.com/zanzibar-bay-resort/>

We look forward to welcoming you and/or your guests to relax and enjoy a much-needed break.

Please email us:

info@paradise-wilderness.com (general information)

booking@paradise-wilderness.com (bookings/changes in arrival dates/cancelations)

Best regards,

Bert Schoonvelde
(owner & director)

WhatsApp: +255 789 467 746